## Reason for Return

D - Received Damaged N - Not as Pictured

W - Wrong Item

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Daytime Phone Number: (\_\_\_

L - Did Not Like

Name: \_\_\_\_\_ Order number: \_\_\_\_\_

RETURN REASON CODE SKU DESCRIPTION QUANTITY PRICE TOTAL EXAMPLE: N 221989 Paint Brush 2 \$0.49 \$0.98

Comments:

We want you to be happy with your purchase! If you're not completely satisfied, you can return your item within 90 days as set forth in this policy.

## General Conditions and Restrictions:

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- Any single line item that totals \$250.00 or more is considered a bulk purchase and must be returned to hobbylobby.com.
  - Individual items from the online order can be returned at the store.
    - This \$250.00 limit will be waived for Christmas Trees, Furniture, and Wall Décor items that were priced over \$250.00 individually.
- Seasonal items from a bulk purchase (including Christmas, New Year's, Valentine's Day, St. Patrick's Day, Spring, Easter, Graduation, Summer, July 4th, Back-to-School, Fall/Thanksgiving) may incur a 20% restocking fee.
- Your return must be in sellable condition. Open and/or used merchandise cannot be returned.
- Damaged and/or defective merchandise from an online order cannot be returned to the store.
- If you have received damaged, defective, or incorrect merchandise, please call 1-800-888-0321 or email us prior to returning the item. Do not discard damaged merchandise or the box it was shipped in.
- Shipping and handling charges will not be credited unless the reason for the return is our error and cannot be returned at store level.
- Returns or exchanges of Silhouette<sup>®</sup>, Sizzix<sup>®</sup>, Cricut<sup>®</sup>, Brother<sup>®</sup>, Singer<sup>®</sup>, and Spellbinders<sup>®</sup> products are prohibited unless customer presents original receipt and products are in new, unopened condition. Warranty claims must be submitted directly to the manufacturer.

Hobby Lobby Attention: Returns 7600 A SW 44th St Oklahoma City, OK 73179